



Siyaphumelela  
we succeed

# What about Service Workshops?

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Presenters: Loyiso Maciko (*Saide*), Ashton Maherry (*Saide*), Liesl Smith (Nelson Mandela University), Gugu Wendy Tiroyabone (University of the Free State)



### Siyaphumelela Advisory Committee

DHET

USAf

NSFAS

CHE

SALDRU - Siyaphambili

Other student success experts

### Siyaphumelela Services

#### Workshops

Offered by Siyaphumelela Partners, Associates and *Saide*.

#### Work streams

Discussion forums that explore issues related to student success and may develop into workshops.

### Siyaphumelela

2020 - 2023

Open to all South African universities

#### Backbone Organisation: *Saide*

Services and network co-ordination, annual conference, evaluation, South African delegation to AtD, knowledge portal and common discourse

### Networks

(two convening meetings per year for partners)

#### National

Siyaphumelela partner universities

#### Regional

Open to all universities in region organised by lead university

Partner, Associate and Participant Members

Coaches

# Siyaphumelela Services: Workstreams



Workstreams are discussion forums that explore issues related to student success and may develop into more (i.e. projects, workshops, webinars, conference presentations)

Academic  
Advising

National Student  
Data Warehouse

First Year  
Experience

Mental Health

Open Education

Student Tracking

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Academic  
Advising

National Student  
Data Warehouse

First Year  
Experience

Mental Health

Open Education

Student Tracking

Academic Advising

Accredited and UCDG funded Academic Advising courses

National Student Data Warehouse

DHET National Student Data Warehouse

First Year Experience

Annual webinar series

SANRC and Siyaphumelela conference workshops/presentations

Podcasts

Service Workshops

Mental Health

Siyaphumelela conference workshop

Addressing the Rising Tide: A Data-Driven Strategy for Co-Creating a National Mental Health Framework for Higher Education

Open Education

Service workshops

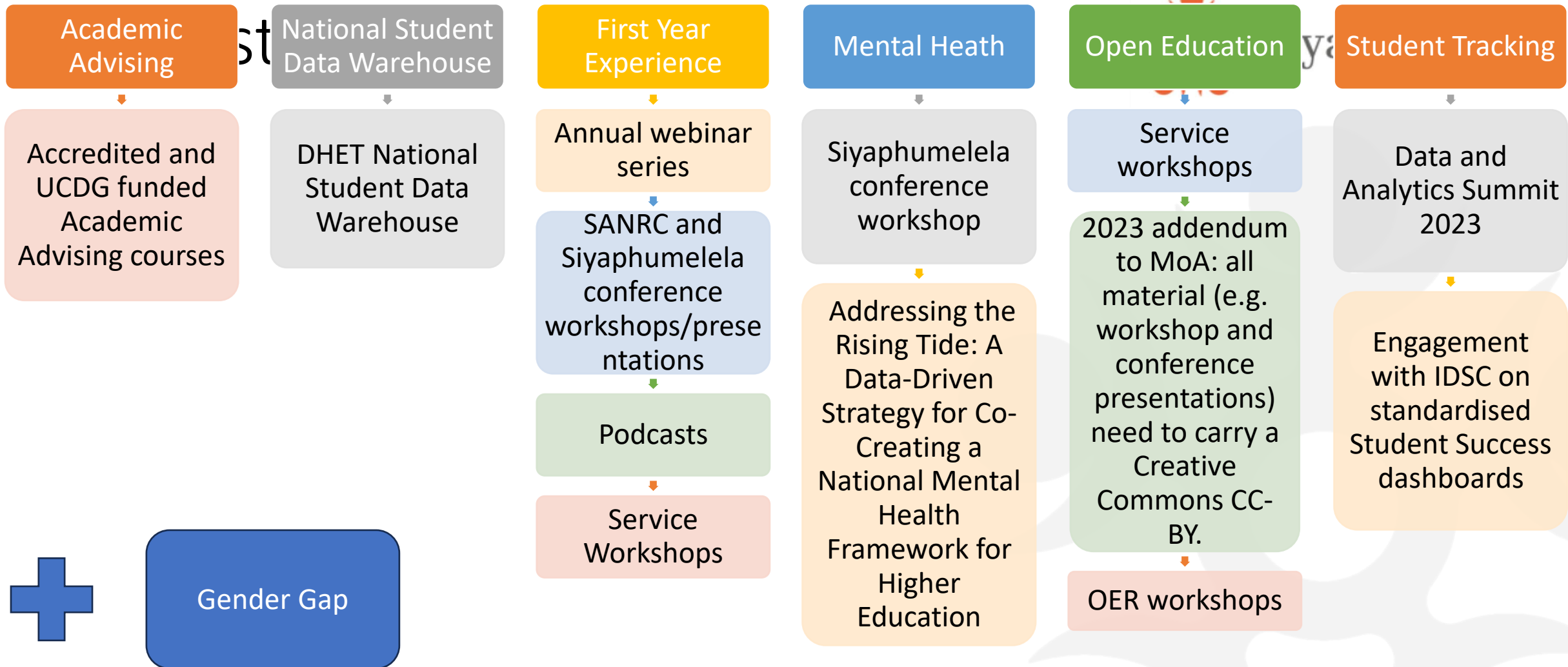
2023 addendum to MoA: all material (e.g. workshop and conference presentations) need to carry a Creative Commons CC-BY.

OER workshops

Student Tracking

Data and Analytics Summit 2023

Engagement with IDSC on standardised Student Success dashboards



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# Siyaphumelela Services: Workshops



Offered by Siyaphumelela Partners, Associates and Saide to support the development of the Siyaphumelela Network.

Originally planned to be intimate face-to-face workshops, but because of Covid-19, the workshops pivoted to being online and they grew in number and attendance



# Theory of Change (Siyaphumelela 1)



## Outcome 1: Knowing

- Learnings about how to optimise student success in the SA contexts are identified and shared as high-impact practices

## Outcome 2: Doing

- Sustained capacity is developed to implement and manage a data chain

## Outcome 3: Being

- A positive culture of evidence-based enquiry and analysis geared towards student success is created and sustained.



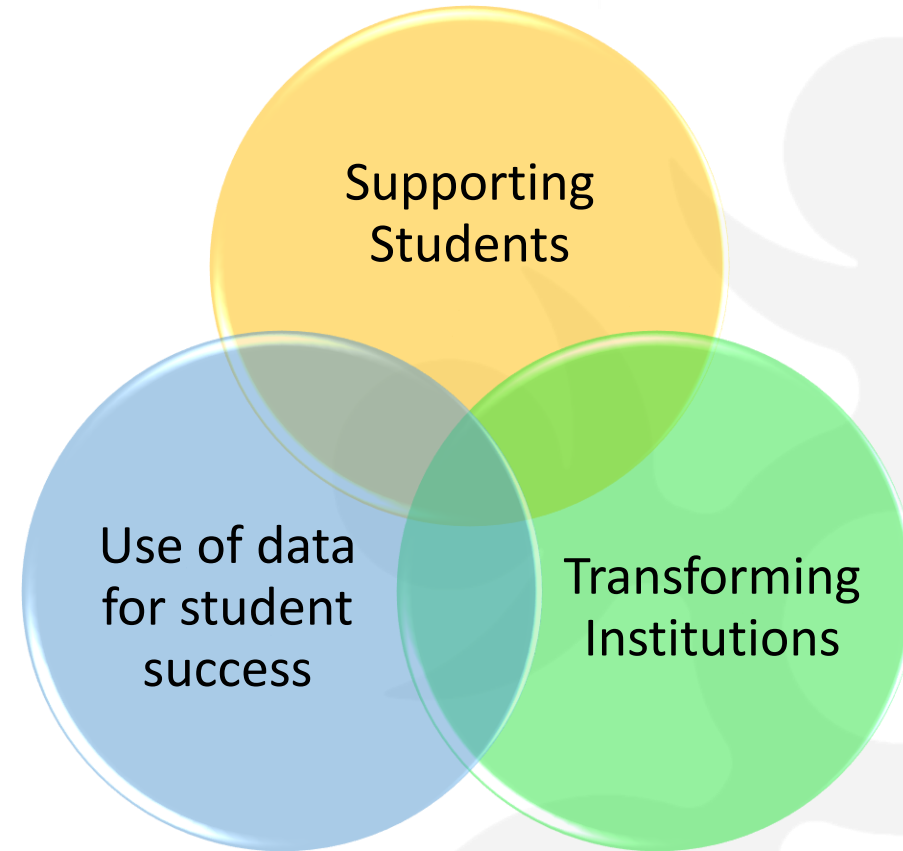
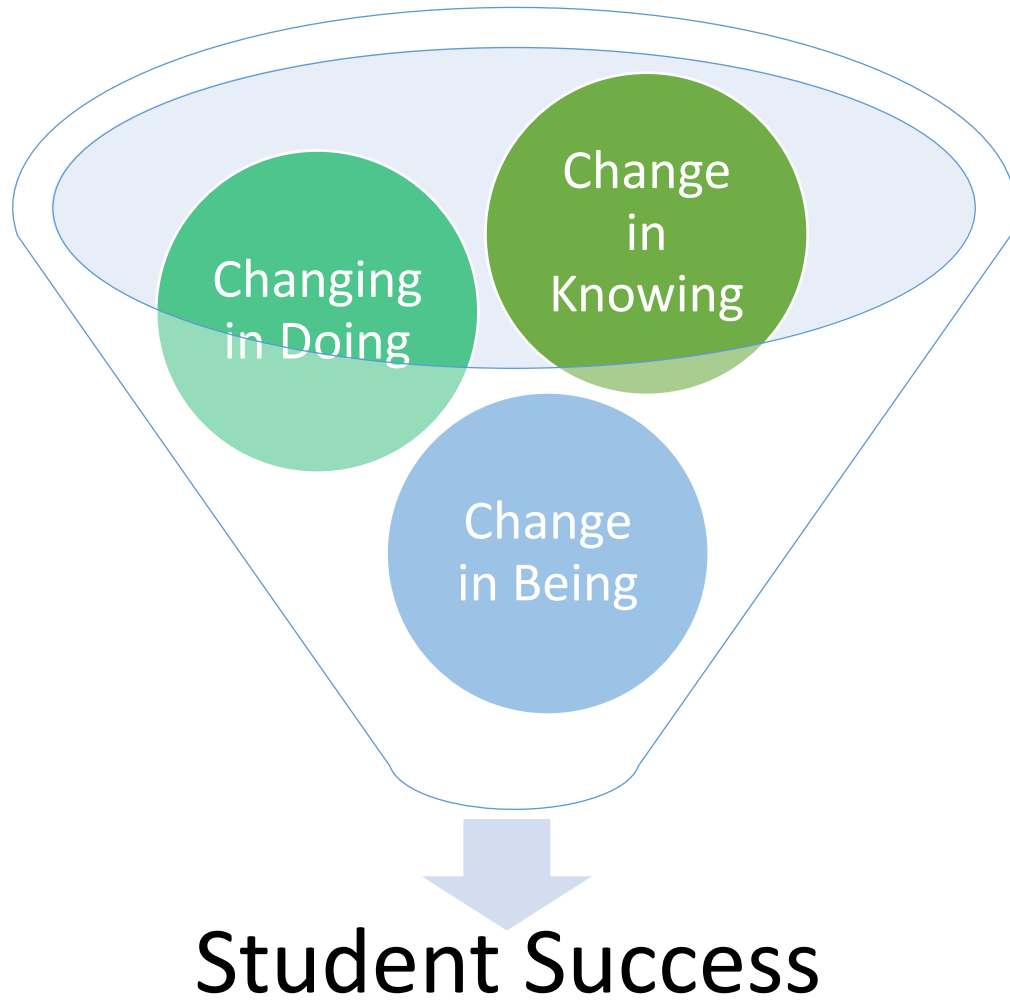
Being/  
Transforming

Doing

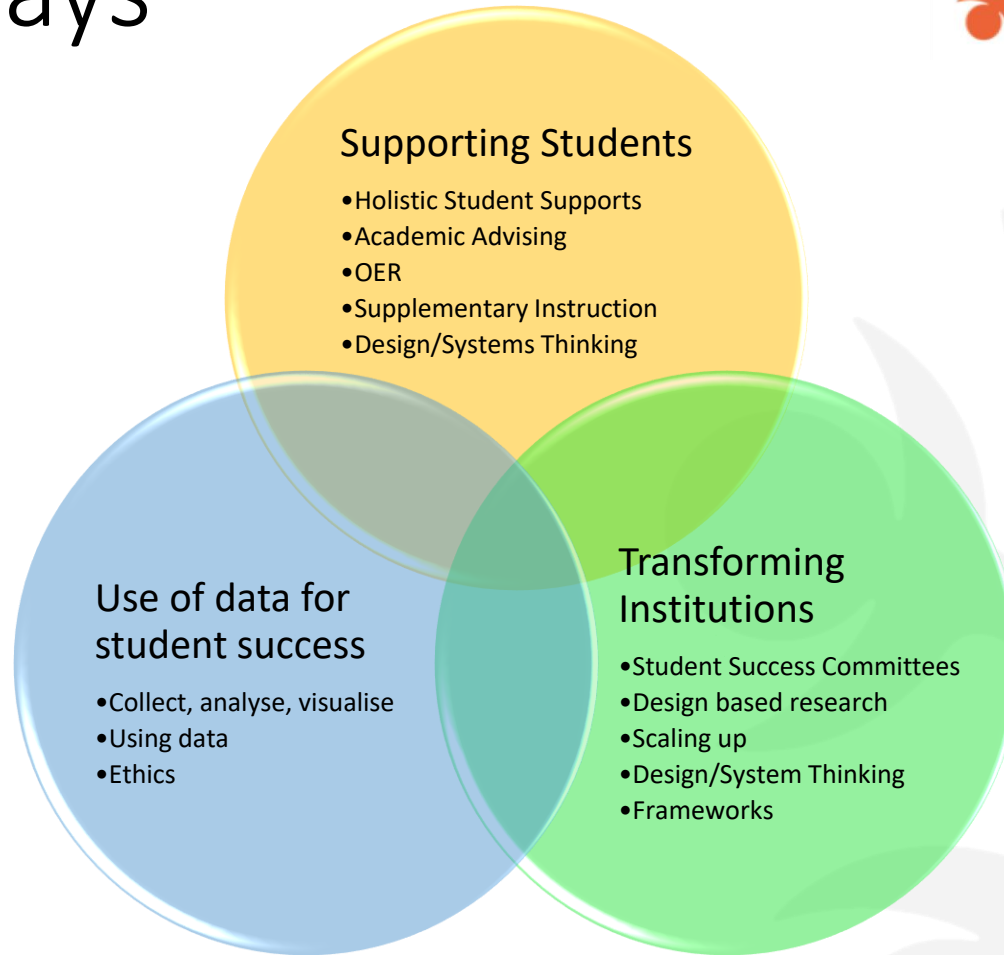
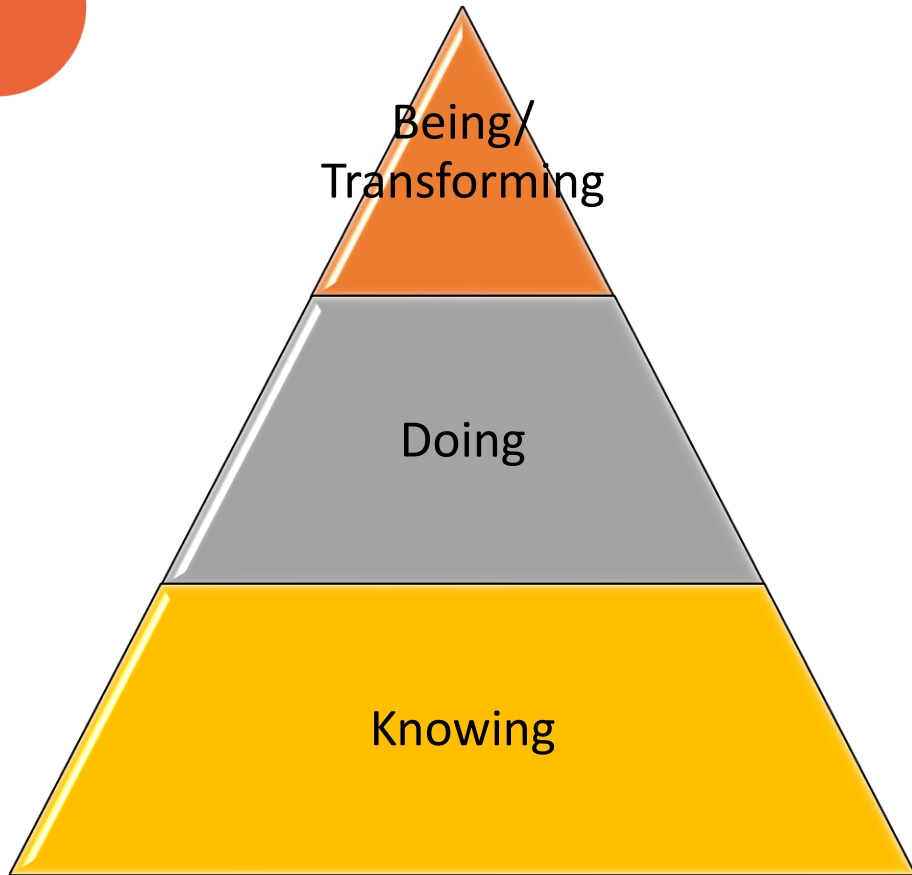
Knowing

Service workshops:  
Theory of Change

# Siyaphumelela Learning Pathways



# Service workshops: Learning Pathways



Advanced

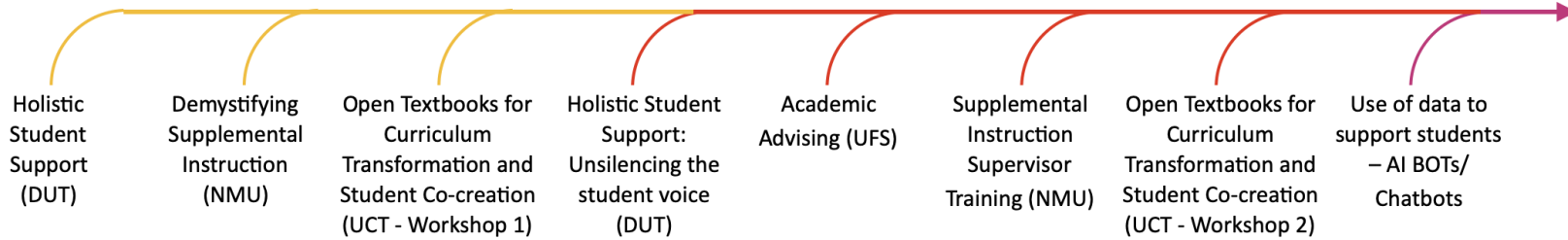
Intermediate

Foundation

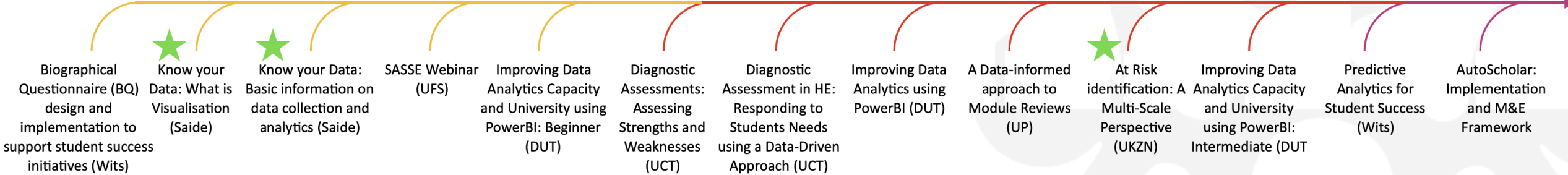
# 2021-2022 Service Workshops



## Supporting Students



## Use of Data for Supporting Students



## Transforming Institutions

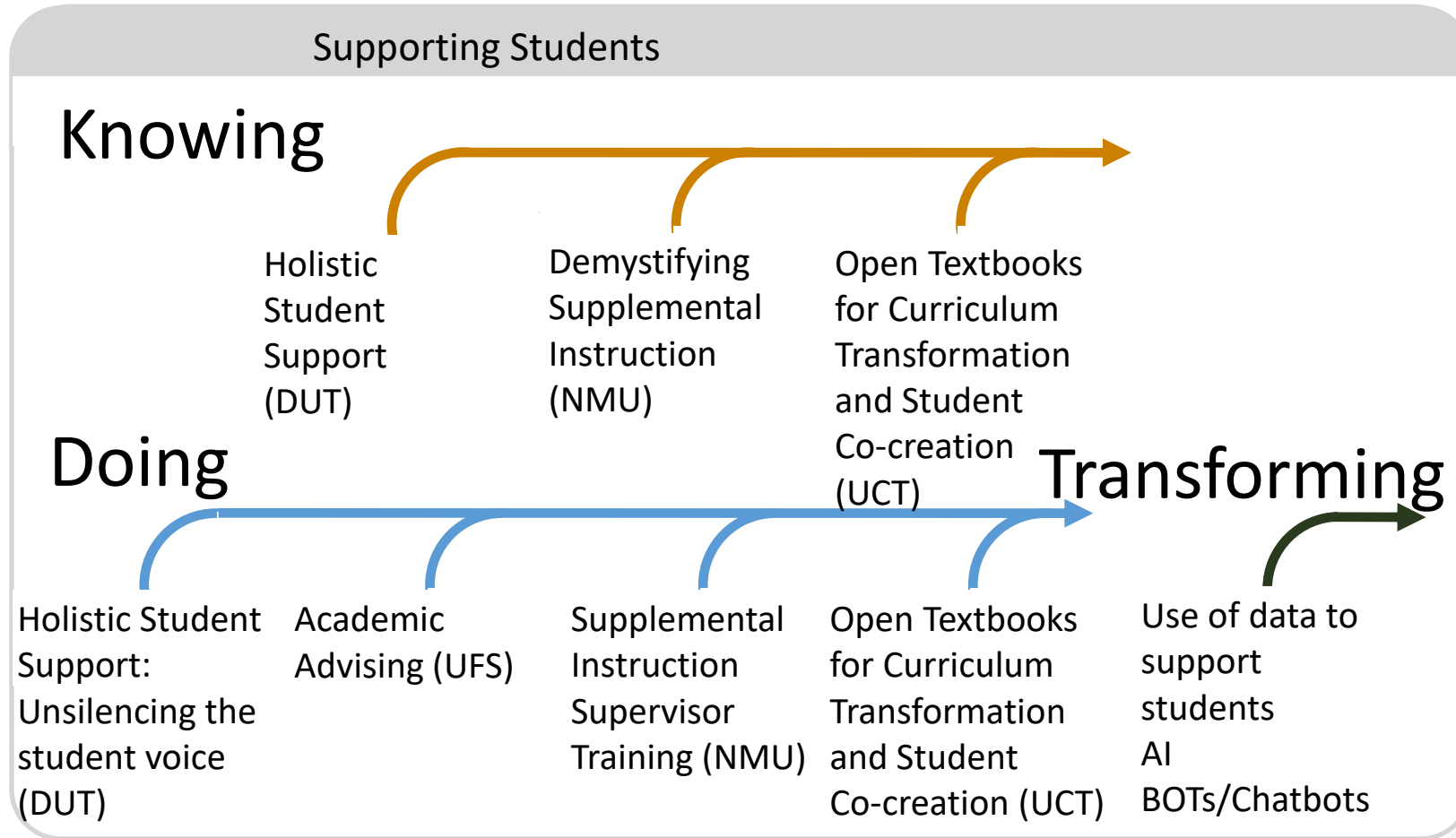


Being/Transforming

Doing

Knowing

# Siyaphumelela Services (2021-2022)



## Use of Data for Student Success

### Knowing

Biographical  
Questionnaire  
design and  
implementation  
(Wits)

Know your  
Data: What  
is  
Visualisation  
(Saide)

Know your Data: SASSE Webinar  
Basic information (UFS)  
on data collection  
and analytics  
(Saide)

Improving Data  
Analytics  
Capacity and  
University using  
PowerBI (DUT)

### Doing

Diagnostic  
Assessments:  
Assessing  
Strengths and  
Weaknesses  
(UCT)

Diagnostic  
Assessment in  
HE: Responding  
to Students  
Needs (UCT)

Improving Data  
Analytics using  
PowerBI (DUT)

A Data-informed  
approach to  
Module Reviews  
(UP)

At Risk  
identification: A  
Multi-Scale  
Perspective  
(UKZN)

Improving Data  
Analytics  
Capacity and  
University using  
PowerBI: (DUT)

### Transforming

Predictive Analytics  
for Student Success  
(Wits)

AutoScholar:  
Implementation and  
M&E Framework

# Siyaphumelela Services (2021-2022)



Transforming Institutions

## Knowing

Introduction to  
Design Thinking  
(UCT)

Using systems  
thinking to design  
an institutional  
student success  
framework (Wits)

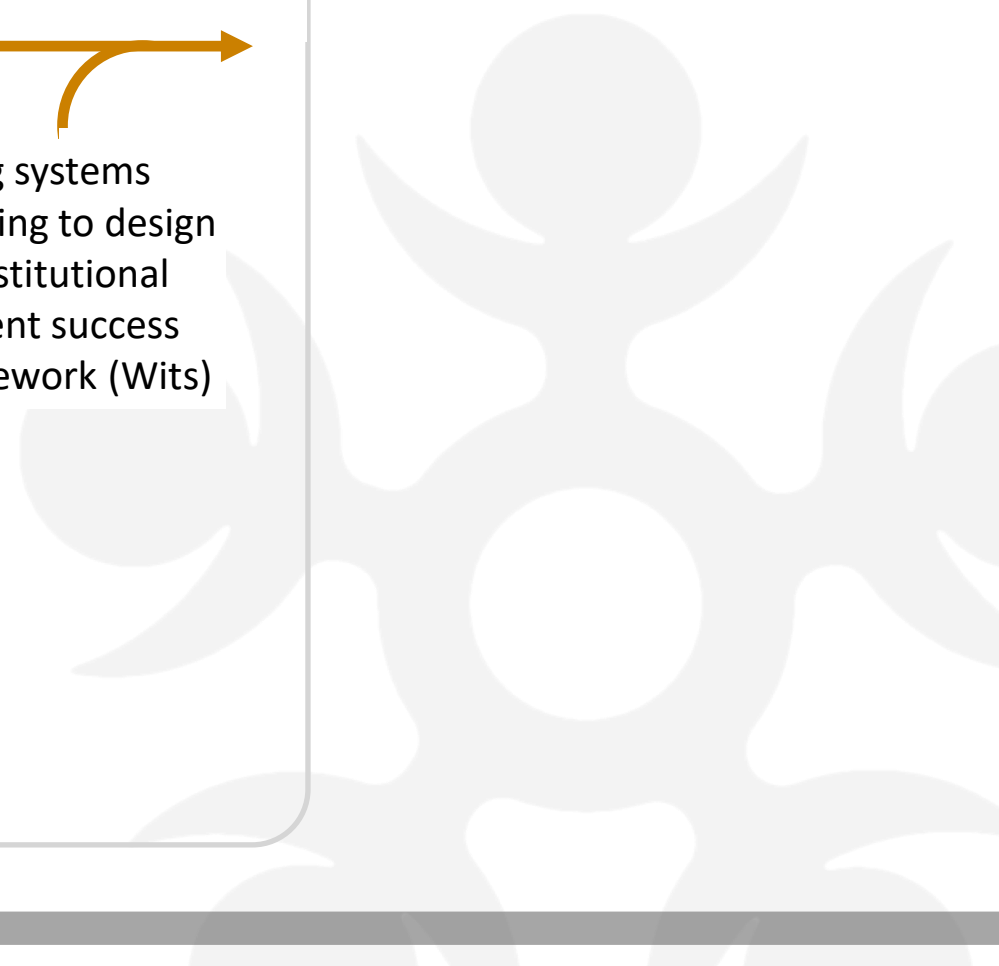
Administering  
ICAT: The  
Essentials (UWC)

Ethics  
(Saide)

Using systems  
thinking to design  
an institutional  
student success  
framework (Wits)

## Doing

Using systems  
thinking to design an  
institutional student  
success framework  
(Wits)





# Some Evaluation Comments



# Service workshops by numbers: 2022



- 2022 – 13 service workshops (2 in person, 11 online)
- 18 Institutions attended
- 307 people attended
- Average attendance 26 people per workshop
- Average workshops attended
  - Partners: 8 workshops
  - Participants and Associates: 5

# Service workshops by numbers: 2023 (so far)

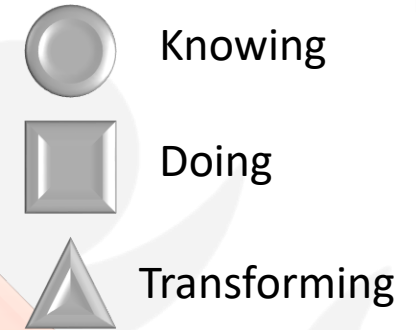


- 8 workshops so far (all online)
- 16 Institutions attended
- 251 people attended
- Average attendance 31 people per workshop
- Average workshops attended
  - Partners: 4 workshops
  - Participants and Associates: 4 workshops

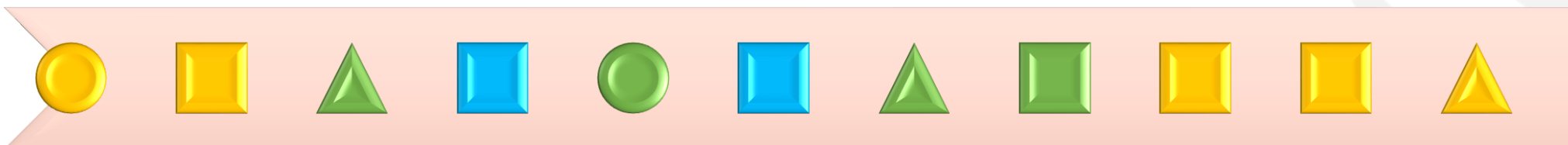
# Service workshops for rest of 2023



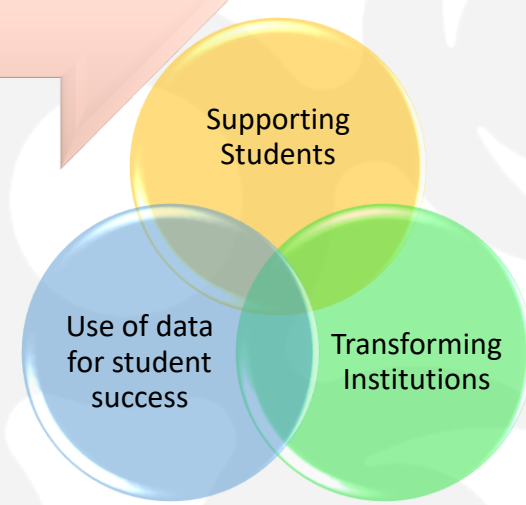
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Gateway to Success 26/07/2023	Guiding Principles for Mental Health and Wellness Framework 04/08/2023	Introduction to Design Thinking (Face-to-face) 01/09/2023	Towards Integrated Systems and Institutions 20/09/2023	Academic Advising Professional Development Short Learning Programme (face-to-face) 09-12/10/2023	Virtual Incentives that Support Student Success 22/11/2023
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Student Co-Creation to Open Textbooks to Address Sense of Belonging and Student Success 28/07/2023	Diagnostic Assessment Series 1 17/08/2023 Diagnostic Assessment Series 2 31/08/2023	Data Analytics for Student Success using Non-Programming Tools 07-08/09/2023	Using Business Principles for Counselling Practice Management: from Service Request to Quality Assurance 04/10/2023	Supplemental Instruction Supervisor Training 08-10/11/2023
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